

Purpose

Take a tour of the HAS eBadge Authorized Signer Portal!

URL

▶ <https://ebadge.houstonairportsystem.net/>

1

Register email

▶ **Receive** an email.

Each Authorized Signer will receive a Registration Request to the email on file at the badging office.



HAS Badging <do-not-reply@houstontx.gov>

To ○ Jennifer Smith

Welcome **Jennifer Smith** to the Houston Airport System Authorized Signer Portal. You have successfully registered with the username [testuser@gmail.com] and are now able to access the Portal as needed.

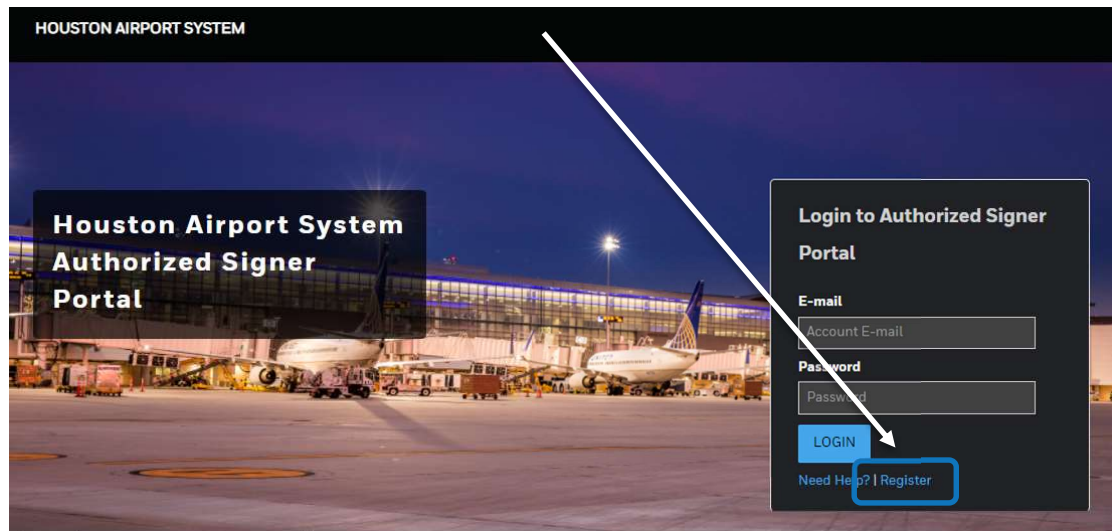
Using Microsoft Edge or Google Chrome, you can access the portal with this link:

<https://ebadge.houstonairportsystem.net>

2

Register

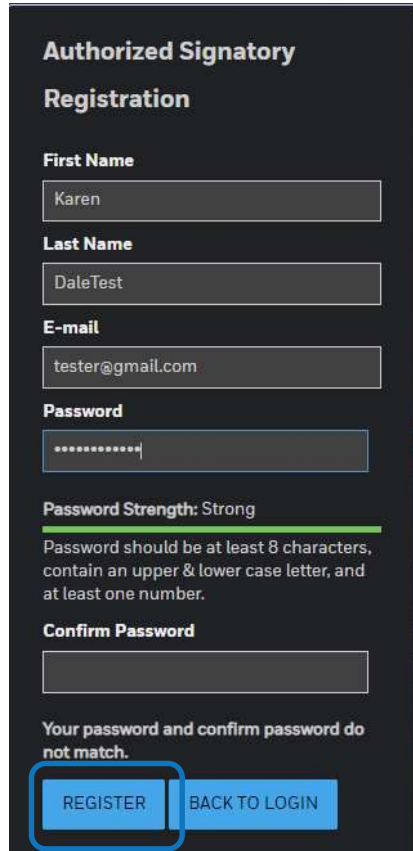
▶ **Click** the emailed link. **Click Register.**



3 Register

► Fill in the fields on the Registration form. Then **click REGISTER**.

Note! You must use the same email address of which the request was delivered.



**Authorized Signatory
Registration**

First Name

Last Name

E-mail

Password

Password Strength: Strong

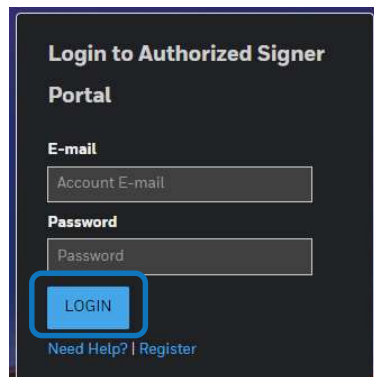
Password should be at least 8 characters, contain an upper & lower case letter, and at least one number.

Confirm Password

Your password and confirm password do not match.

4 Login

► Use your new credentials to log in to the Vendor Portal.



**Login to Authorized Signer
Portal**

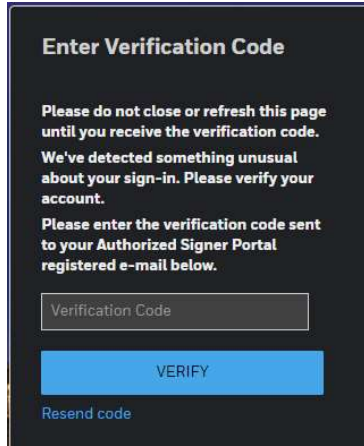
E-mail

Password

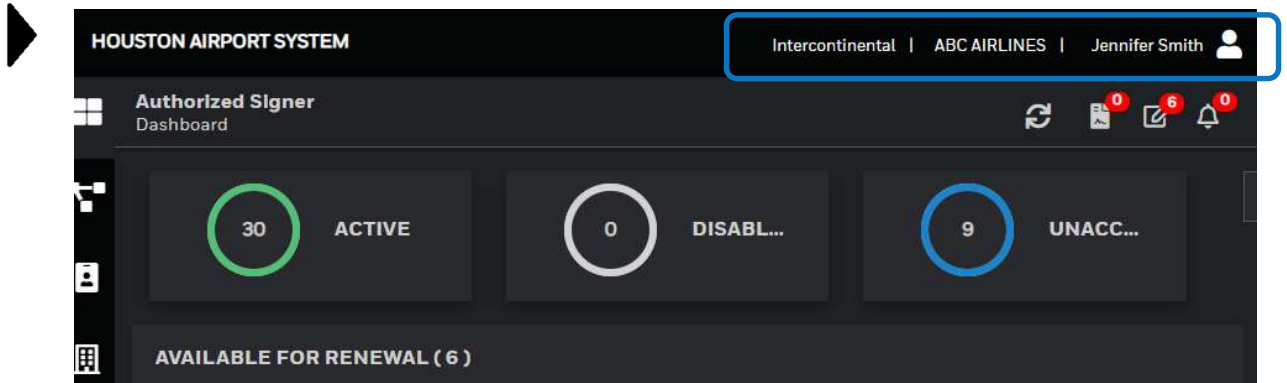
[Need Help?](#) | [Register](#)

5 Login verification

▶ You will be sent a verification code via email. Enter it here to proceed.



6 Tour your account



Click on the Airport to switch between airports, if applicable.

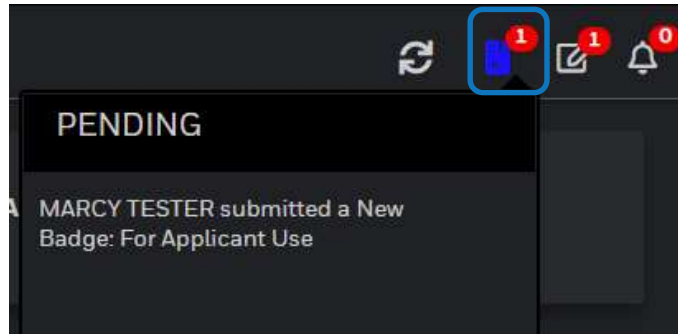
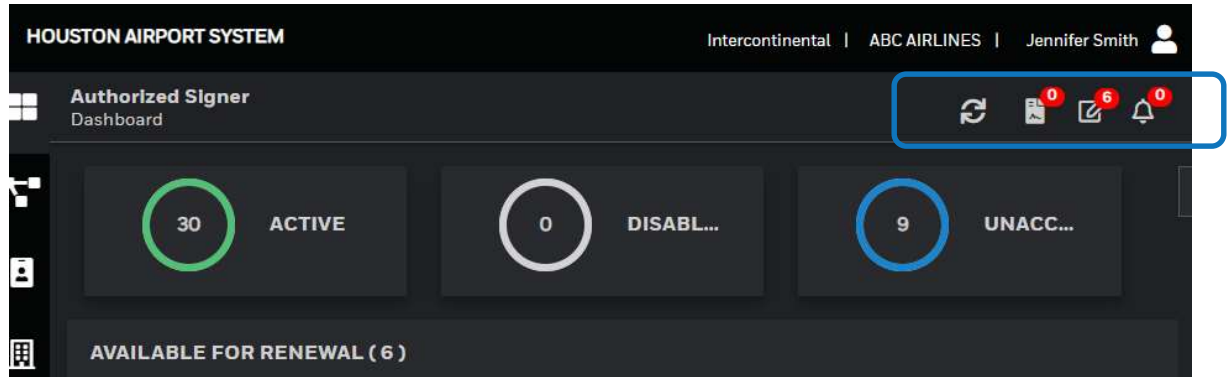
Click on the Company Name to switch between companies, if applicable.

Click on Your Name to review your information, change password or logout.

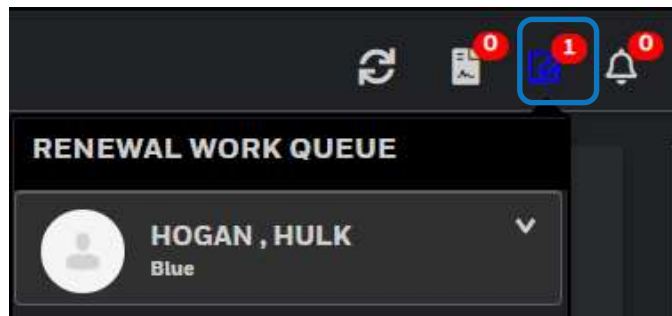


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Tour
work queue
and
messages



This is the pending work queue. Ready for Authorized Signer review upon Applicant Submittal, OR upon badging office rejection.




This is the renewal work queue of all applicants that are within 30 days from expiration.



This is where notices from the badging office, such as office closures, will be available.

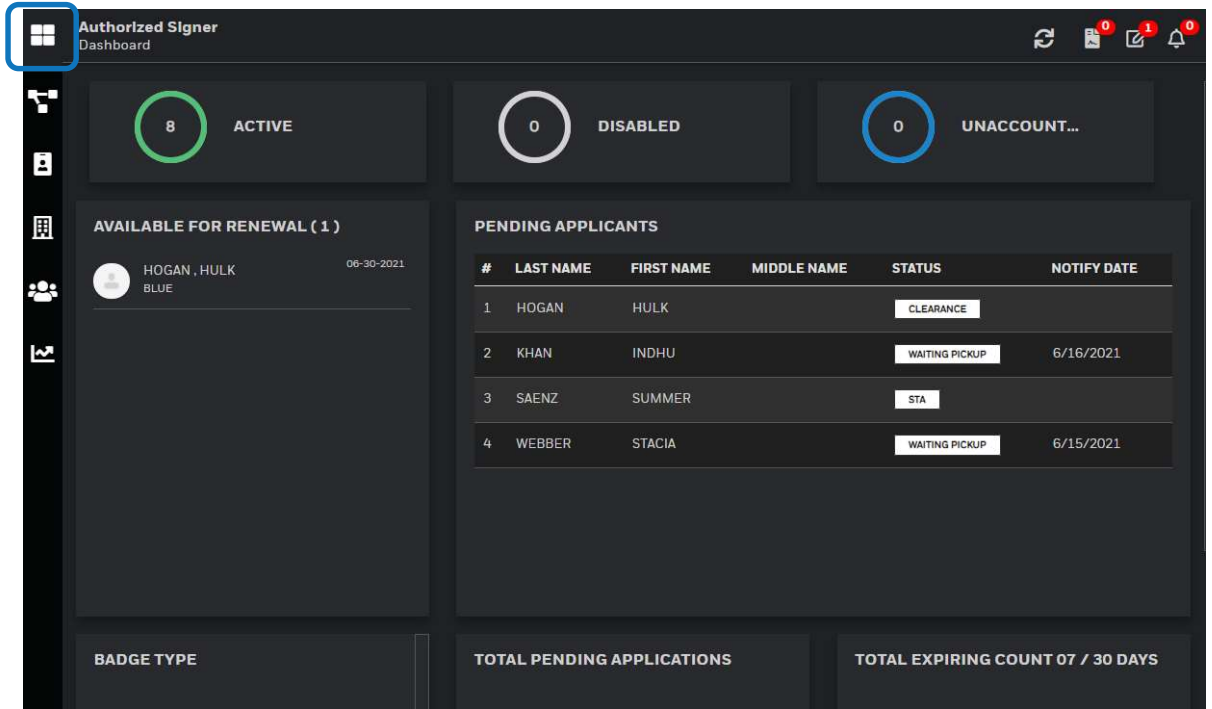
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TOUR
dashboard



Dashboard

View useful information on your dashboard.




The dashboard shows a grid of metrics and tables. A blue box highlights the 'Authorized Signer Dashboard' title in the top left corner.

#	LAST NAME	FIRST NAME	MIDDLE NAME	STATUS	NOTIFY DATE
1	HOGAN	HULK		CLEARANCE	
2	KHAN	INDHU		WAITING PICKUP	6/16/2021
3	SAENZ	SUMMER		STA	
4	WEBBER	STACIA		WAITING PICKUP	6/15/2021

Summary statistics at the bottom: BADGE TYPE, TOTAL PENDING APPLICATIONS, TOTAL EXPIRING COUNT 07 / 30 DAYS.

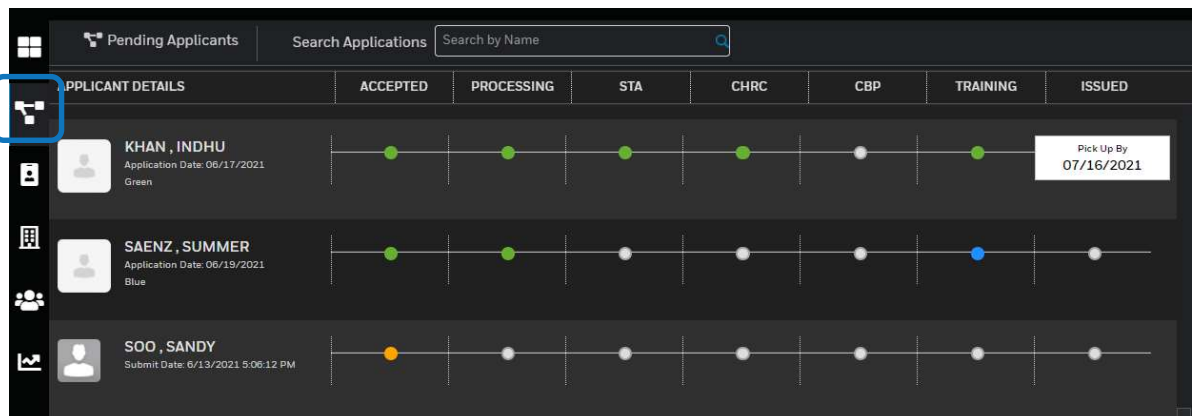
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TOUR
pending queue



Pending Applicants

View the status of all New Applicants in-progress here.







The Pending Applicants page features a search bar and a progress bar for each applicant. A blue box highlights the 'Pending Applicants' title in the top left corner.

APPLICANT DETAILS	ACCEPTED	PROCESSING	STA	CHRC	CBP	TRAINING	ISSUED
KHAN, INDHU Application Date: 06/17/2021 Green	●	●	●	●	●	●	●
SAENZ, SUMMER Application Date: 06/19/2021 Blue	●	●	●	●	●	●	●
SOO, SANDY Submit Date: 6/13/2021 5:06:12 PM	●	●	●	●	●	●	●

A 'Pick Up By' date of 07/16/2021 is displayed for the first applicant.

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Tour
pending
queue
definitions



Pending Applicants		Search Applications		Search by Name			
APPLICANT DETAILS	ACCEPTED	PROCESSING	STA	CHRC	CBP	TRAINING	ISSUED
							
ACCEPTED	Awaiting successful applicant NEW BADGE visit	Applicant has successfully completed their NEW BADGE visit					
PROCESSING		STA and CHRC are being processed				Issue: hover for message from the badging office	
STA		STA is approved				Issue: hover for message from the badging office	
CHRC		CHRC is approved				Issue: hover for message from the badging office	
CBP		CBP seal is approved				Issue: hover for message from the badging office	
TRAINING		Training is complete	Hover to see training required				
ISSUED		Badge issued OR Badge "pick-up by" date will be provided					

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Tour
Badgeholder
list

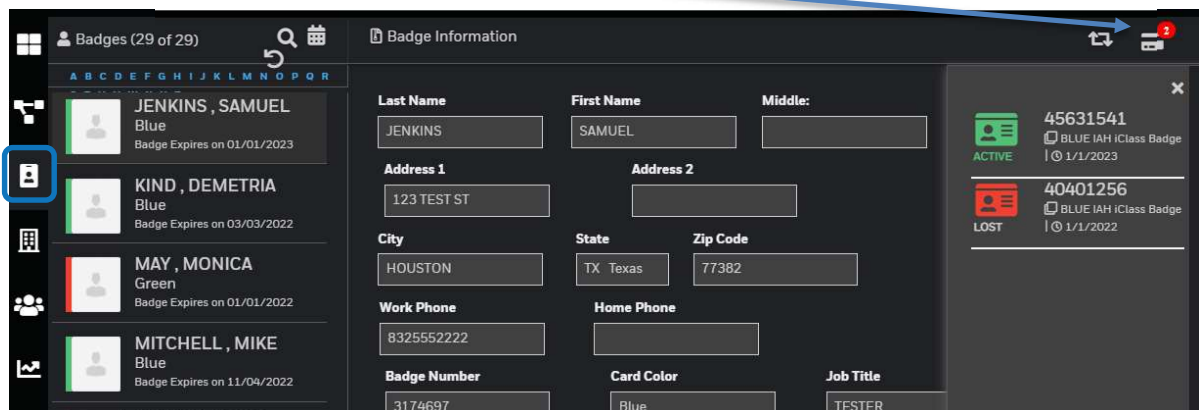


Badgeholders

View a complete badgeholder list for informational, view-only purposes.



Indicates two cards have been issued.



The screenshot shows the 'Badges (29 of 29)' interface. On the left, a list of badgeholders is displayed with their names, colors, and expiration dates. The 'BADGES' tab is selected. On the right, the 'Badge Information' section is visible, showing details for a badge issued to Samuel Jenkins. The badge is active and has the number 45631541. A red notification icon in the top right corner indicates that two cards have been issued.

Last Name	First Name	Middle:
JENKINS	SAMUEL	

Address 1	Address 2
123 TEST ST	

City	State	Zip Code
HOUSTON	TX Texas	77382

Work Phone	Home Phone
8325552222	

Badge Number	Card Color	Job Title
3174697	Blue	TESTER

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Tour
company



▶ View the list of Authorized Signers for your company.

Note! Your access to the Vendor Portal is dependent on an Authorized Signer Training date within one year of today!

ABC AIRLINES						
LAST NAME	FIRST NAME	TITLE	E-MAIL	WORK PHONE	SIGNER TRAIN DATE	BADGE EXP DATE
SMITH	JENNIFER	OPERATIONS MANAGER	hdalessandro@avidel consulting.com	2812333111	02/25/2021	02/20/2022

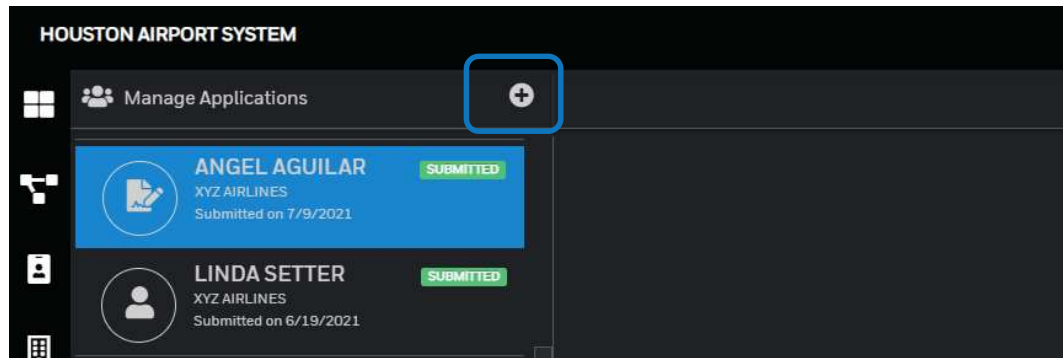
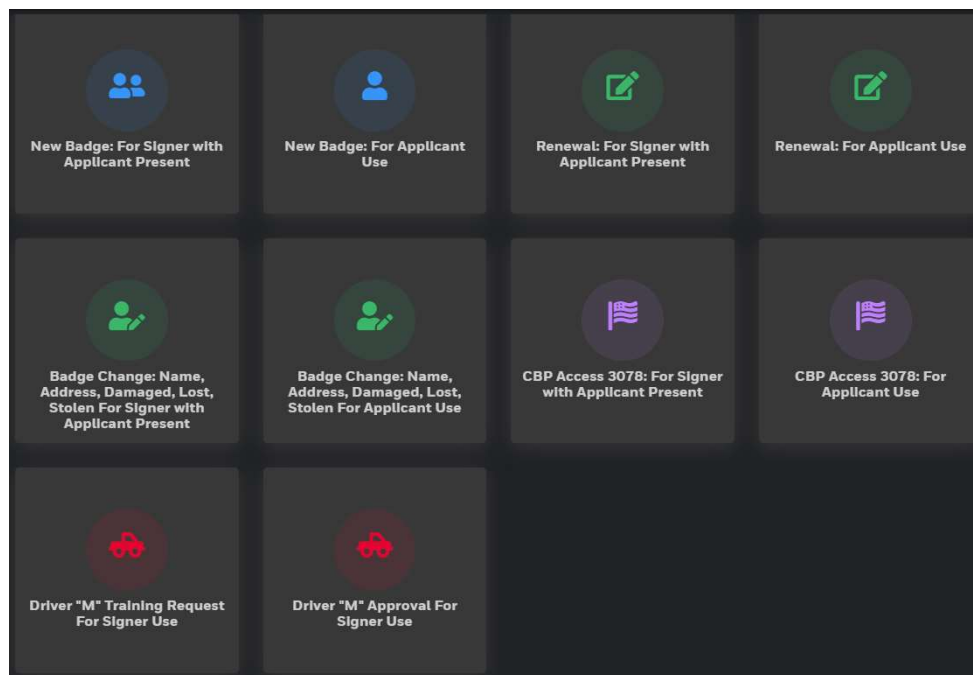
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Tour
manage
applications



▶ Here's where we do the work!

View submitted applications, create new applications, or continue drafted applications here.

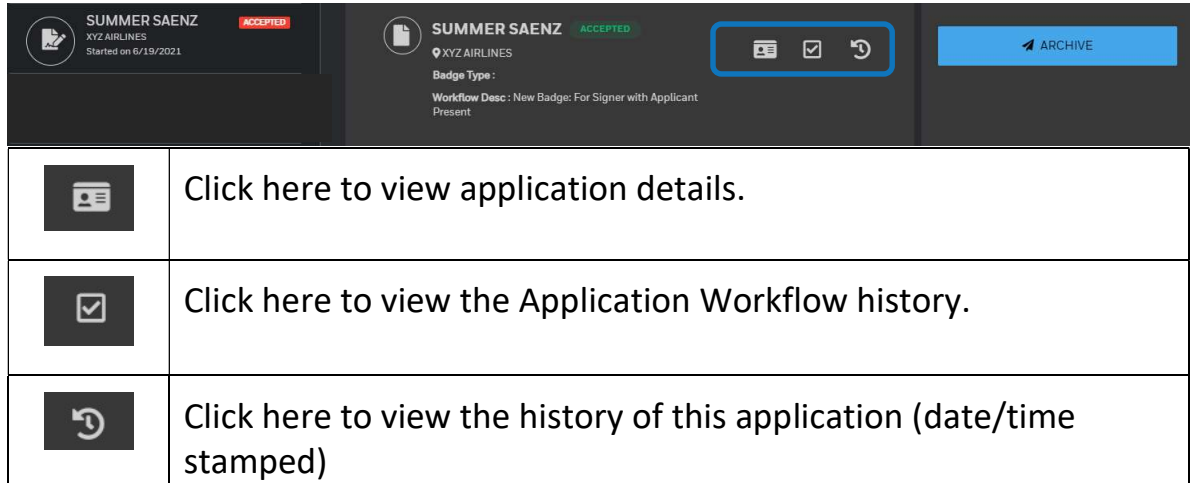






 New Badge: For Signer with Applicant Present	 New Badge: For Applicant Use	 Renewal: For Signer with Applicant Present	 Renewal: For Applicant Use
 Badge Change: Name, Address, Damaged, Lost, Stolen For Signer with Applicant Present	 Badge Change: Name, Address, Damaged, Lost, Stolen For Applicant Use	 CBP Access 3078: For Signer with Applicant Present	 CBP Access 3078: For Applicant Use
 Driver "M" Training Request For Signer Use	 Driver "M" Approval For Signer Use		

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Tour
manage applications definitions



▶ Click on an applicant to view the type of application, how it was submitted, and entire history here.



	Click here to view application details.
	Click here to view the Application Workflow history.
	Click here to view the history of this application (date/time stamped)

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Tour
manage applications

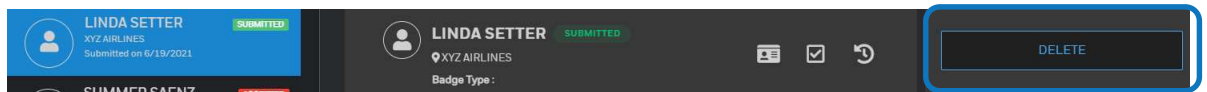
SUBMITTED



▶ **SUBMITTED**
View the submitted application.

Click **DELETE** to permanently delete the application from processing.


Note! This is not an option after the badging office has already accepted the application and it is in-progress.



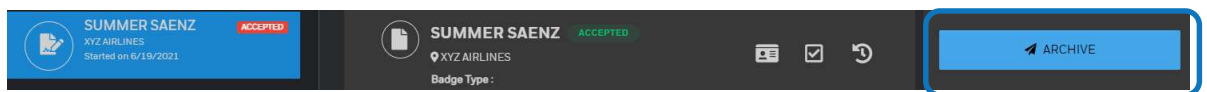
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Tour
manage applications

ACCEPTED



▶ **ACCEPTED**
No further action required. The badging office has already processed this applicant. If the application is still in-progress, it will be displayed on your pending applicant dashboard. 

Click **ARCHIVE** to archive this application so that you no longer see it on this list. This is optional to control the volume of applications visible.



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Tour
manage applications

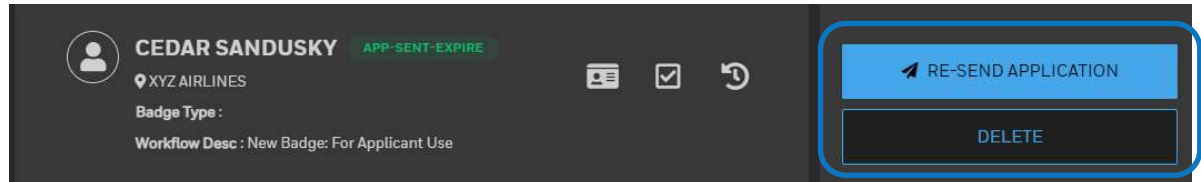
APP-SENT-EXPIRE



APP-SENT-EXPIRE

This indicates that the application was *started* by the Authorized Signer and *sent* to the Applicant. However, the Applicant has been non-responsive.

Click on the applicant, then **click RE-SEND** or **DELETE**



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Tour
manage applications

WAITING-REVIEW



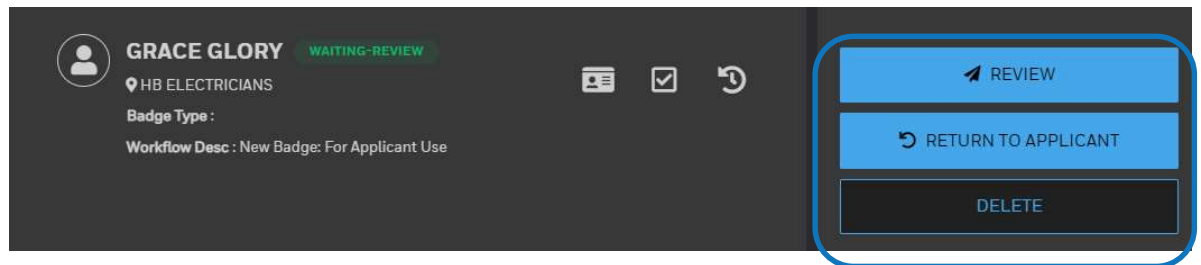
WAITING-REVIEW

The Applicant has completed their portion of the application.

Click REVIEW to complete the application, sign and submit to Badging.

Click RETURN TO APPLICANT if the Applicant needs further editing.

Click DELETE to permanently remove the application from processing.



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Tour
manage applications

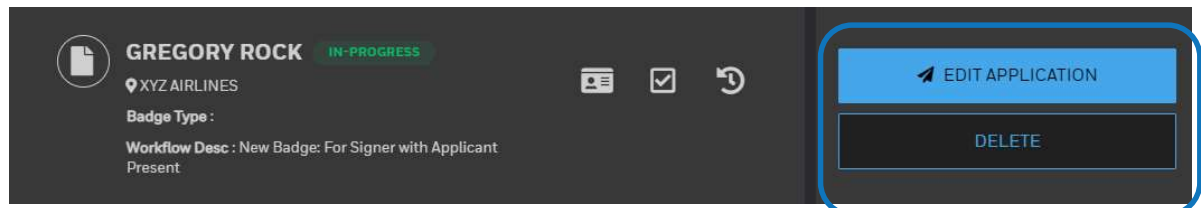
IN-PROGRESS



IN-PROGRESS

You have stopped filling out the application mid-stream. A draft has been saved for you!

Click EDIT APPLICATION to continue your work on this application.



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Tour
manage
applications

DRAFT

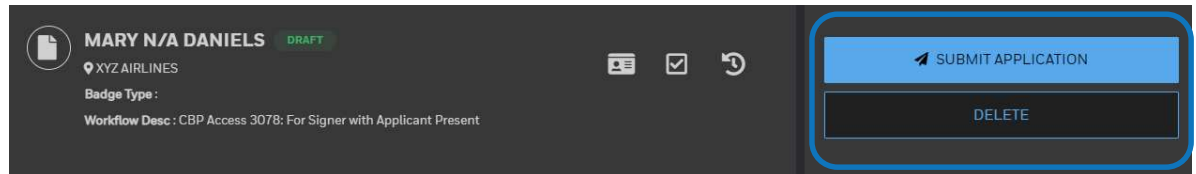


Tour
Complete!
additional
training
guides

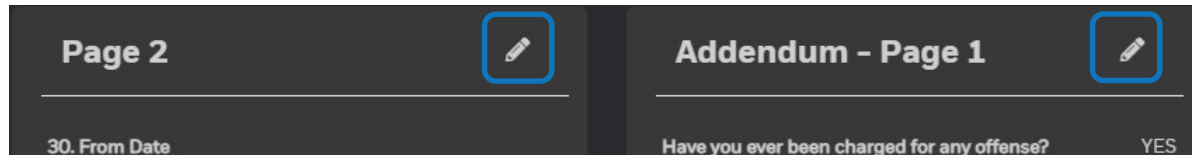
DRAFT

You finished your work on the application but did not click SUBMIT.

Click **SUBMIT APPLICATION** when ready to submit the application



or click the **EDIT PENCIL** icon on any of the information areas.



This concludes our navigational tour of the HAS eBadge Vendor Portal!

Please contact the HAS Service Desk if you have any further questions.

Phone: 281-233-1900

Email: has.servicedesk@houstontx.gov

Additional Training Guides to Process Applicants can be found on the fly2houston website <https://www.fly2houston.com/biz/resources/badging>

Guide 201 NEW BADGE APPLICANTS

Guide 202 RENEWALS

Guide 203 LOST/STOLEN/DAMAGED/CHANGE BADGE APPLICATIONS

Guide 204 MOVEMENT AREA TRAINING and ACCESS REQUEST

Note! The CBP portion of the process is covered in these guides.